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# CERTIFICATE

OF COMPLETION № 23-11/2025

IS PRESENTED TO :

*Anna Tkachuk*

who has completed the course “The Art of Negotiation and Conflict Resolution (Mediation)”  
under the ERASMUS+ project ArtNoConflict  
60 hours - 2 ECTS

Course duration: October 17, 2025 - November 19, 2025

Rector of the  
Netherlands Business Academy



Prof. dr.h.c. J. van Zwieten, RI, RA, RO, MME, IRM

